

Azad Hind Fouz Smriti Mahavidyalaya

NAAC - STUDENT SATISFACTION SURVEY (SSS) - 2023-24

* Indicates required question

1. Email *



2. Name *

3. Gender *

Mark only one oval.

☐ Female

☐ Male

☐ Other

4. Category *

Mark only one oval.

☐ General / Unreserved

☐ SC

☐ ST

☐ OBC - A

☐ OBC - B

☐ EWS

☐ Physically Handicapped (PH)

5. State of Residence *

Mark only one oval.

☐ West Bengal

☐ Other

6. Nationality: *

Mark only one oval.

☐ Indian

☐ Other

7. Email ID *

8. Mobile Number *

9. Department *

Mark only one oval.

- ☐ English Honours / Major
- ☐ Bengali Honours / Major
- ☐ Education Honours / Major
- ☐ History Honours / Major
- ☐ Geography Honours / Major
- ☐ B.A. General / Minor
- ☐ B. Com. General / Minor

10. College Enrollment ID: *

11. Year of Joining College: *

Mark only one oval.

- ☐ 2021
- ☐ 2022
- ☐ 2023

Skip to question 12

NAAC (National Assessment and accreditation council) is conducting a **Student Satisfaction Survey** regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education.

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought (Kindly restrict your response to teaching learning process only)

Her/his identity will not be revealed.



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

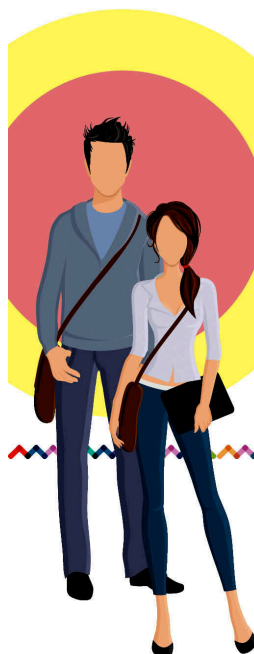
Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Name: **Dr. Aditi Sengupta** Email: ahfsm.iqac@gmail.com

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com

12. Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

☐ Yes

☐ No

13. Age: *

14. College Name: *

Mark only one oval.

☐ Azad Hind Fouz Smriti Mahavidyalaya

☐ Other

15. Gender: *

Mark only one oval.

☐ Female

☐ Male

☐ Transgender

16. What degree program are you pursuing now? *

Mark only one oval.

☐ Bachelor's

☐ Master's

☐ MPhil

☐ Doctorate

☐ Other

17. What subject area are you currently pursuing? *

Mark only one oval.

- ☐ Arts
- ☐ Commerce
- ☐ Science
- ☐ Professional
- ☐ Other

18. 1. How much of the syllabus was covered in the class? *

Mark only one oval.

- ☐ 85 to 100 %
- ☐ 70 to 84 %
- ☐ 55 to 69 %
- ☐ 30 to 54 %
- ☐ Below 30 %

19. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

- ☐ Thoroughly
- ☐ Satisfactorily
- ☐ Poorly
- ☐ Indifferently
- ☐ Won't teach at all

20. 3. How well were the teachers able to communicate? *

Mark only one oval.

- ☐ Always effective
- ☐ Sometimes effective
- ☐ Just satisfactorily
- ☐ Generally ineffective
- ☐ Very poor communication

21. 4. The teacher's approach to teaching can best be described as *

Mark only one oval.

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

22. 5. Fairness of the internal evaluation process by the teachers *

Mark only one oval.

- ☐ Always fair
- ☐ Usually fair
- ☐ Sometimes unfair
- ☐ Usually unfair
- ☐ Unfair

23. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally / Sometimes
- ☐ Rarely
- ☐ Never

24. 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- ☐ Regularly
- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

25. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- ☐ Significantly
- ☐ Very well
- ☐ Moderately
- ☐ Marginally
- ☐ Not at all

26. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

27. 10. Teachers inform you about your expected competencies, course outcomes *
and programme outcomes

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally / Sometimes
- ☐ Rarely
- ☐ Never

28. 11. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally / Sometimes
- ☐ Rarely
- ☐ I don't have a mentor

29. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally / Sometimes
- ☐ Rarely
- ☐ Never

30. 13. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- ☐ Fully
- ☐ Reasonably
- ☐ Partially
- ☐ Slightly
- ☐ Unable to

31. 14. Teachers are able to identify your weaknesses and help you to overcome them *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally / Sometimes
- ☐ Rarely
- ☐ Never

32. 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

33. 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ To a great extent
- ☐ Moderate
- ☐ Somewhat
- ☐ Very little
- ☐ Not at all

34. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

35. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills *
and employability skills to make you ready for the world of work.

Mark only one oval.

- ☐ To a great extent
- ☐ Moderate
- ☐ Somewhat
- ☐ Very little
- ☐ Not at all

36. 19. What percentage of teachers use ICT tools such as LCD projector, *
Multimedia, etc. while teaching

Mark only one oval.

- ☐ Above 90 %
- ☐ 70 to 89 %
- ☐ 50 to 69 %
- ☐ 30 to 49 %
- ☐ Below 29 %

37. 20. The overall quality of teaching-learning process in your institute is very *
good.

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

38. 21. a) Give three observation / suggestions to improve the overall teaching – learning experience in your institution. *

39. 21. b) Give three observation / suggestions to improve the overall teaching – learning experience in your institution. *

40. 21. c) Give three observation / suggestions to improve the overall teaching – learning experience in your institution. *

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